

QM03 – Quality Policy

Farleygreen Ltd. is committed to providing quality products and services that meet customer requirements, applicable statutory, regulatory and contractual obligations, and the needs and expectations of relevant interested parties.

This Quality Policy supports Farleygreen Ltd.'s purpose, context and strategic direction and provides a framework for establishing, reviewing and achieving quality objectives across the organisation.

Our Quality Management System is based on the principles of customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

For Ex products, we are committed to ensuring conformity with the applicable certificate and technical documentation.

As an organisation, we are committed to:

- understanding current and future customer needs, meeting customer requirements and striving to exceed customer expectations;
- ensuring that people are engaged, competent and supported so they can contribute effectively to the success of the business;
- managing activities and resources as processes or interconnected processes to achieve consistent and effective outcomes;
- developing mutually beneficial relationships with external providers and other interested parties to support value creation;
- making decisions relating to the Quality Management System using relevant data, evidence and information;
- satisfying all applicable requirements, including customer, contractual, statutory, regulatory and other relevant obligations; and
- continually improving the effectiveness of the Quality Management System.

Top management is responsible for ensuring that this policy is communicated, understood and applied throughout the organisation. The policy is made available to relevant interested parties, as appropriate, and is reviewed periodically to ensure it remains suitable, adequate and effective.

Farleygreen Ltd. remains committed to maintaining a customer-focused Quality Management System that supports consistent product and service quality, compliance, continual improvement and long-term business success.



Antony Hare.

21st September 2026.